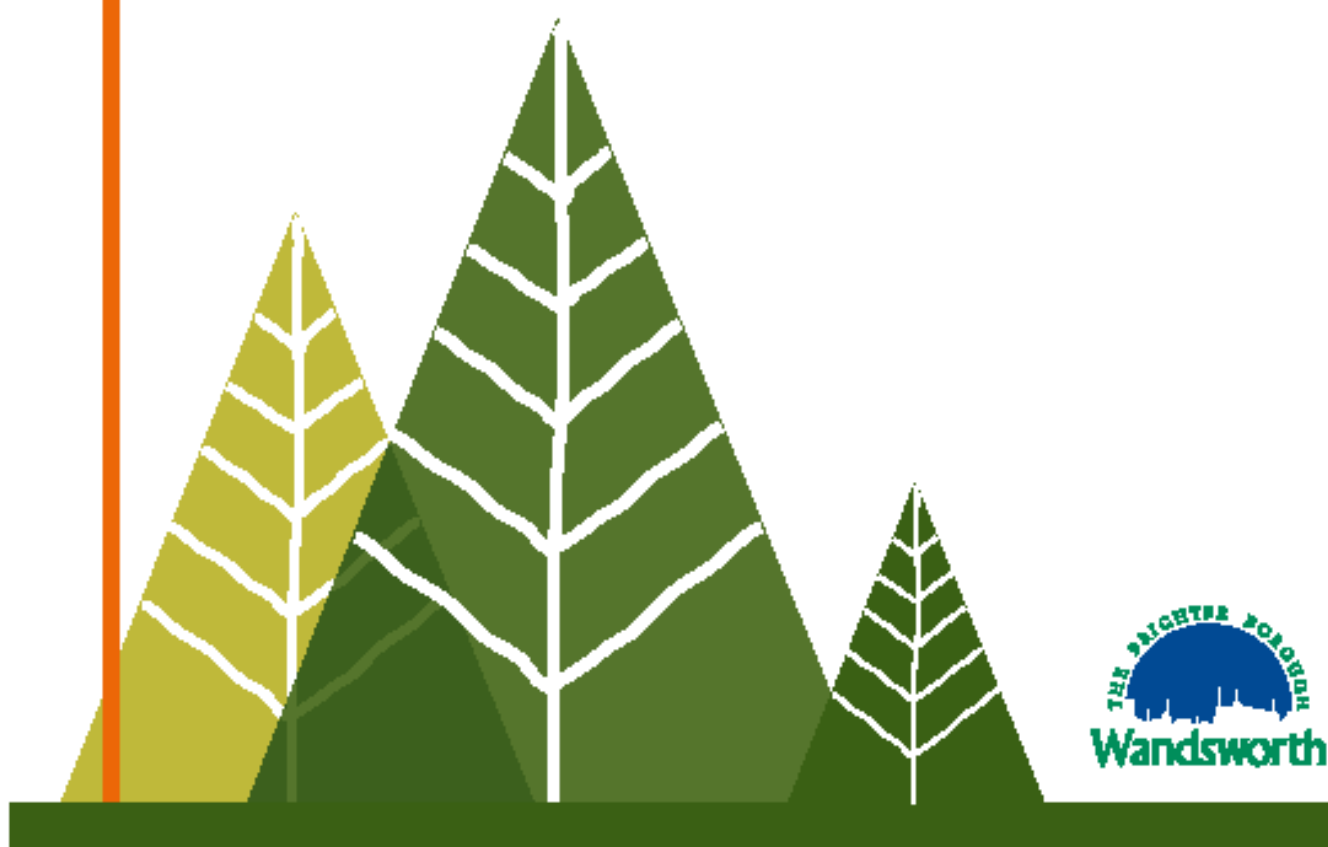


ALTON AREA MASTERPLAN

PREFERRED OPTION
CONSULTATION REPORT
JULY 2014

HAVE YOUR SAY ON THE FUTURE
OF YOUR NEIGHBOURHOOD



THE SIGHTS FORUM
Wandsworth

Alton Area Masterplan

Preferred Option Consultation Report

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1. Introduction

This Consultation Report presents the findings from the Preferred Option consultation and engagement programme which ran, as part of the Preferred Option stage of the Alton Area Masterplan, from February to April 2014.

The Preferred Option was developed from the Options consultation where ideas for addressing the challenges and opportunities facing the Alton area were presented to the local community and various stakeholder agencies and groups. Resident and stakeholder responses to the ideas suggested during the options consultation helped inform which components of these options were developed further in the Preferred Option.

The preferred option presented proposals for each of the below areas and elements:

- Danebury Avenue Town Centre
- Park Centre at Portswood Place.
- Higher quality homes on Danebury Avenue
- New central park including the Bull Green
- Local connections and transport

The consultation period lasted eight weeks and took place between 10th February and 7th April 2014. The process sought to determine the local community's and stakeholder views on the proposals for the Alton area. More details about the Preferred Option can be found at www.wandsworth.gov.uk/roehampton.

The consultation and engagement programme included the following ways in which residents and local stakeholders provided feedback on the Masterplan:

- Attending an open consultation event for all residents, including a presentation from the Masterplan team
- Viewing a standing exhibition and manned drop-in sessions at Roehampton Library
- Speaking to the masterplanning team during the door knocking exercise which included all properties in the potential redevelopment areas
- Attending meetings for constituted community groups including the Roehampton Forum, Roehampton Trust, Western Area Housing Panel, Roehampton Partnership and Putney Society
- Speaking to the masterplanning team at other engagement activities for specific groups (which included young people, schools events, businesses, etc.)
- Attending meetings with statutory and other stakeholders and service providers
- Responding to a booklet and questionnaire sent to all residents on the Alton
- Speaking to the masterplanning team via email, social media and telephone calls

The questionnaire distributed with the preferred option booklet, which were both also available online, was just one of a number of ways in which feedback was collected as part of the preferred option consultation.

The Preferred Option included more detailed information than that which formed the options consultation and this specificity was addressed with a tailored approach during engagement. The residential and business properties included with the preferred option as within proposed redevelopment areas were consulted on an individual basis; the masterplanning team attempted to speak, face to face, to every household and business owner in the Portswood, Harbridge, Kingsclere and Danebury areas.

The comments and feedback recorded through each of these methods of engagement are being considered, alongside other statutory and non-statutory stakeholders, in the development of the final masterplan. A financial appraisal process as well as planning, conservation and heritage policies will also inform the final masterplan.

2. Consultation process

During the preferred option consultation process a comprehensive engagement programme was undertaken to ensure all relevant community stakeholders were able to input into the masterplanning process.

The consultation and engagement programme included the following ways in which residents and local stakeholders provided feedback on the Masterplan options:

- Attending 8 evening drop-in sessions at Roehampton library
- Participating in door knocking exercise
- Attending 37 community groups, stakeholder meetings and forums (three held after period)
- Meeting with 10 local retail businesses
- 254 postal / completed online questionnaires received
- 17 Community organisations and Council departments responding in writing
- Responding to consultation materials online
- Responding to regular updates about the Masterplan process via:
 - Roehampton Voice
 - Brightside
 - Homelife
 - E-Newsletter to those on consultation database

A. Residential property door knocking:

In order to ensure that all potentially directly affected local residents were aware of the proposed redevelopment and masterplanning process, the team attempted to speak, face to face, with every household living in a property proposed for redevelopment.

The team made a minimum of three attempts to call on each household at a variety of times on different days. Residents with registered contact details were also telephoned to arrange an appointment.

The full list of properties that were visited is as below:

- Danebury Ave 1-29
- Danebury Ave 31A-B, 33, 61A-B, 89A-B, 37-115
- Allbrook House 1-45
- Danebury Ave 117-211 odd
- Danebury Ave 213-243 odd

- Harbridge Ave 1-31 odd
- Harbridge Ave 33-83 odd
- Harbridge Ave 85-115 odd
- Harbridge Ave 2-32 even
- Harbridge Ave 34-84 even

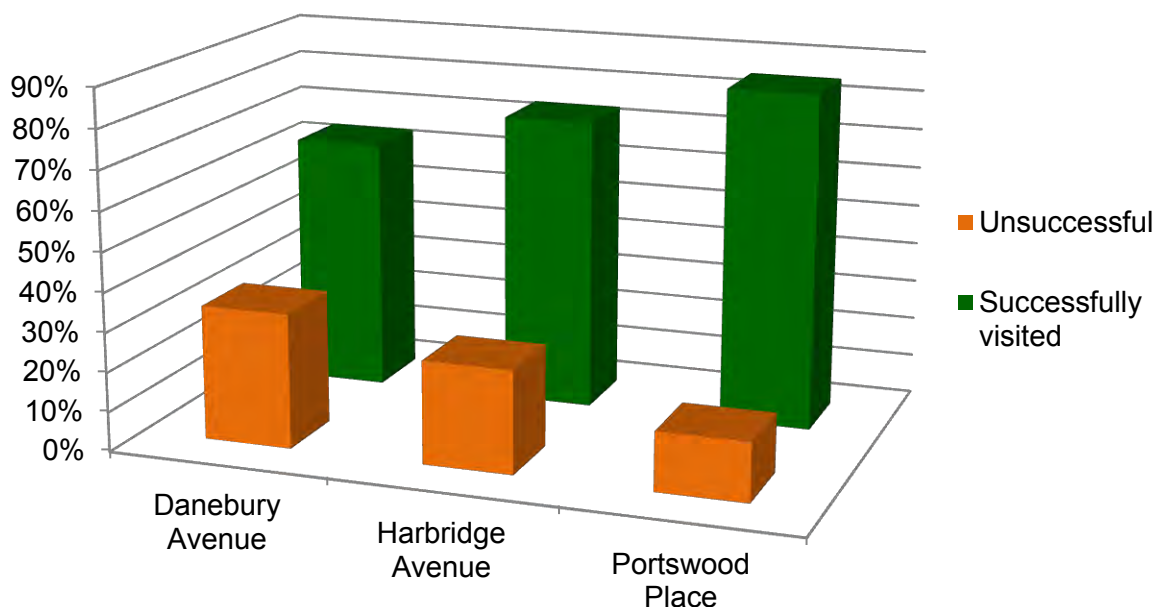
- Kingsclere Close 1-28
- Portswood Place 1-14
- Minstead Gardens 2a-26 even

This process ensured that those residents living in the redevelopment area properties were fully apprised of the proposed plans and were able to pose questions about subjects of specific interest to them.

The door knocking programme also resulted in a much more detailed and comprehensive overview of feedback and comment from local residents.

70% of all households gave the team feedback about the masterplan and had their questions, comments and concerns answered or logged for future contact.

Fig 1. Door Knocking Programme - Percentage split of successful visits by neighbourhood



B. Written stakeholder feedback

The questionnaire was only one way the masterplanning team collected feedback from the community. Many community groups and stakeholders were spoken with, including those listed below, who also submitted written comments:

1. Alton Primary School
2. Alton Surgery
3. Eastwood Children's Centre
4. English Heritage
5. Greater London Authority
6. London Borough of Richmond
7. Putney Labour Party
8. Roehampton Methodist Church
9. Roehampton University
10. Royal Parks
11. Southlands Methodist Trust
12. The Putney Society
13. The Roehampton Forum
14. Wandsworth Conservation Area Advisory Committee
15. WBC Public Health

16. WBC Parks and Leisure Services

C. Verbal stakeholder feedback:

The masterplanning team also spoke to the following community groups and stakeholders. Their feedback was recorded and considered in the development of the preferred option:

1. Alton Activity Centre
2. Alton Clubroom
3. Alton Primary School – staff and parents
4. Base Youth Centre – staff and service users
5. Danebury Avenue Surgery
6. Danebury Avenue Surgery Patients Advisory Group
7. Eastwood Nursery Young Parents' Group
8. Eastwood Children's Centre Advisory Board
9. Focus Hall Committee
10. Heathmere Primary School – staff and parents
11. Integrated Youth Services
12. Lennox Estate Community Centre Parent and Toddler Group
13. Library and Information Services
14. Minstead & Manresa Sheltered Residents Association
15. Minstead Sheltered residents living at 2 - 26
16. Putney Vale Estate Parents and Toddler group
17. Regenerate – staff and service users
18. Regenerate RISE
19. Roehampton Methodist Church Over 60s café
20. Roehampton Older Peoples Task Force
21. Roehampton Trust
22. Roehampton Partnership
23. Roehampton Youth Club Supporters
24. Wandsworth Youth Council
25. WBC Western Area Housing Team

D. Local businesses:

Local retail businesses on Danebury Avenue and Portswood Place were invited to meet and discuss the preferred option with members of the masterplanning team and the Borough Valuer's office. Twelve preliminary appointments with local business managers were booked to discuss the potential impact of the proposed redevelopment. These business appointments have continued following the

consultation process and the majority of businesses at Petersfield Rise, Danebury Avenue and Portswood Place have met with the masterplanning team.

3. Preferred Option Questionnaire

A questionnaire was sent to all Alton residents along with the preferred option booklet. This questionnaire was also available online. The questionnaire sought the views of respondents on each element of the Masterplan options - Danebury Avenue town centre, Portswood Place, homes along Roehampton Lane, a new Alton Park and transport and movement. Respondents were asked to indicate which of the individual proposals they supported and to elaborate on their choice with comments and suggestions.

A. Questionnaire distribution:

In total 3,800 questionnaires were distributed with the options booklet. These questionnaires were:

- Hand delivered to properties on the Alton Estate managed by the Council
- Hand delivered to properties on Clarence Lane managed by the Council
- Hand delivered to Housing Association and freehold properties on the Alton Estate
- Hand delivered to businesses on Danebury Avenue, Roehampton High Street and Portswood Place
- Hand delivered to community buildings and schools on the Alton Estate
- Posted to non-resident leaseholders who own property on the Alton Estate
- Available at Roehampton library for interested local residents
- Distributed to community groups and residents' associations at meetings

B. Questionnaire returns:

In total 254 questionnaires were returned. This equates to 6.7% of those distributed. Of these questionnaires:

- 88% of the questionnaires returned included full postcode information
- 99% of the questionnaires with completed postcode information were from respondents within the Roehampton and Putney Heath ward
- 86% of the questionnaires with completed postcode information were from respondents within the Alton estate

- 20% of the questionnaires returned with a completed postcode were returned from addresses proposed for redevelopment. This equates to 14% of all the households included for potential demolition in the Preferred Option.

4. Consultation Feedback:

More than 800 residents and stakeholders spoke directly to the masterplanning team during the preferred options consultation (this includes an element of duplication). These comments, along with the views discussed in the 100+ emails exchanged between the team and local residents and stakeholders, have been summarised below. This section reviews the feedback received on each identified element of the masterplan at the preferred option stage, taken not just from questionnaires but also from other engagement and consultation events. This feedback will be taken into account when considering the final proposed masterplan.

Some respondents did not reply to certain elements of the questionnaire and therefore a certain percentage of each set of replies are classified as not applicable and not included in the tables and graphs in this section.

A. A Revitalised Town Centre

This section includes an overview of consultation responses and feedback received regarding Danebury Centre. The first section presents statistical results taken from questionnaire responses and the second summarises qualitative feedback received from other consultation exercises.

- 1) When residents were asked if they supported the Preferred Option proposal about how Danebury Avenue centre could have a mix of shops, housing, business space and community facilities, respondents stated that:**

	Support Proposals	Support in part	Do not Support
All respondents	63% (161)	19% (49)	13% (33)
Redevelopment area	65% (32)	10% (5)	22% (11)

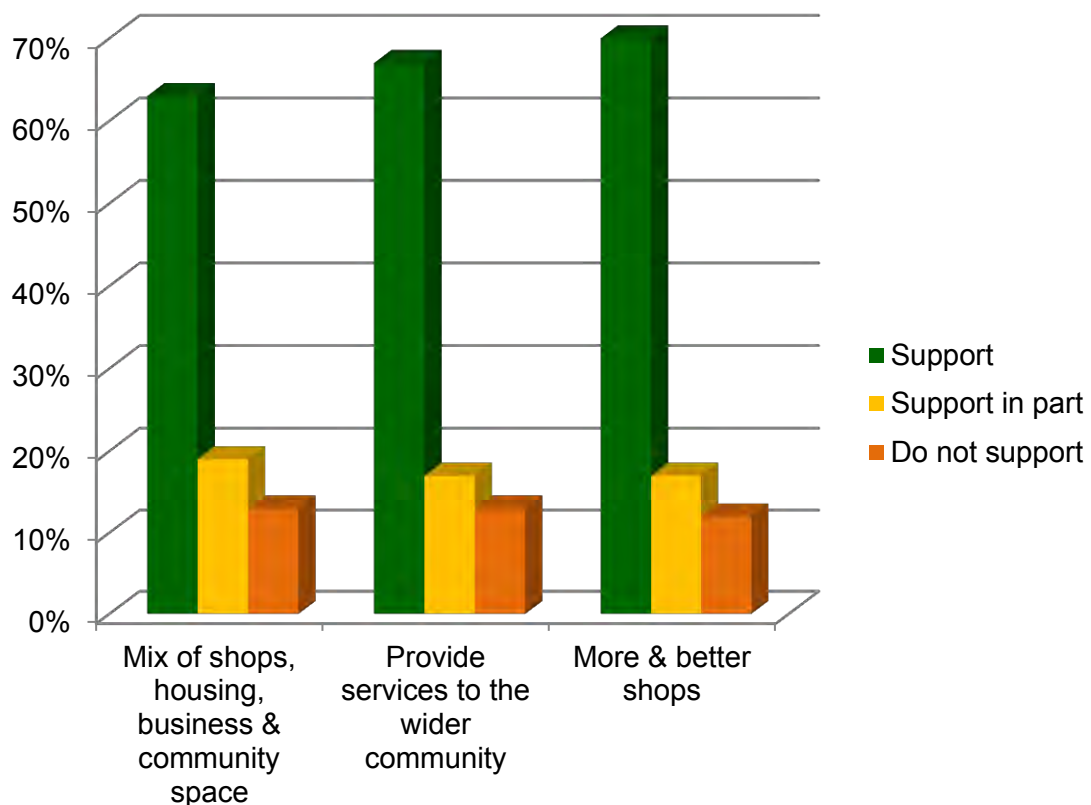
2) When residents were asked if they supported the Preferred Option proposal that Danebury Avenue centre should provide services to the wider Roehampton community, respondents stated that:

	Support Proposals	Support in part	Do not Support
All respondents	67% (169)	17% (44)	13% (34)
Redevelopment area	65% (32)	10% (5)	24% (12)

3) When residents were asked if they supported the Preferred Option proposal about how more and better shops should be provided at the Danebury Avenue Centre, respondents stated that:

	Support Proposals	Support in part	Do not Support
All respondents	70% (177)	17% (42)	12% (30)
Redevelopment area	63% (31)	18% (9)	18% (9)

Fig 2. Proposals for Danebury Avenue Town Centre - Percentage split of all respondents as portrayed in tables above



4a) When residents were asked about the Preferred Option proposals for the town centre as a location for housing for current and future residents, respondents stated that:

	Support Proposals	Support in part	Do not Support
All respondents	56% (143)	28% (70)	12% (30)
Redevelopment area	67% (33)	18% (9)	10% (5)

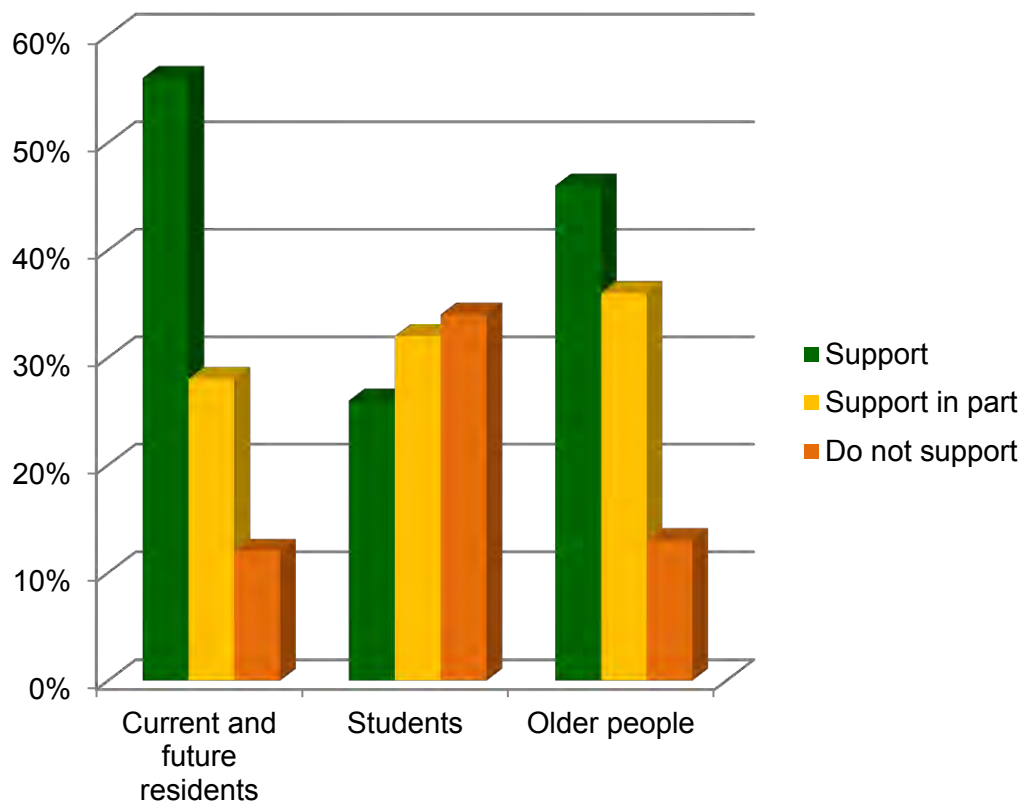
4b) When residents were asked about the Preferred Option proposals for the town centre as a location for housing for students, respondents stated that:

	Support Proposals	Support in part	Do not Support
All respondents	26% (67)	32% (82)	34% (88)
Redevelopment area	30% (15)	30% (15)	37% (18)

4c) When residents were asked about the Preferred Option proposals for the town centre as a location for housing for older people, respondents stated that:

	Support Proposals	Support in part	Do not Support
All respondents	46% (117)	36% (91)	13% (33)
Redevelopment area	49% (24)	29% (14)	22% (11)

Fig 3. Town Centre as location for housing - Percentage split of all respondents as portrayed in tables above



5) When residents were asked about what types of activities, if any, should be included in the arts and community centre, respondents stated that:

Activity	Support Proposal All respondents	Support Proposal Redevelopment area
Community space	54% (138) *	51% (25)
New library	67% (170)	78% (38)
Learning & studio space	41% (104)	41% (20)
Performance venue for dance, theatre and film	48% (122)	55% (27)
Practice areas and display space	36% (91)	30% (15)
Teaching facilities & studios	48% (122)	45% (22)

* When reviewing the above suggested elements residents were not asked to choose between 'support', 'support in part' or 'do not support', but to instead only pick suggestions they supported. This is why there is no data for 'support in part' or 'do not support' responses.

6) When residents were asked about the Preferred Option proposals for new improved public spaces, pavements and streets, respondents stated that:

Proposal	Support Proposal All respondents	Support Proposal Redevelopment area
An improved village green	67% *	63% (31)
Upgraded pavements and public areas	70%	69% (34)
New connection from Roehampton Lane to Harbridge Avenue	40%	49% (24)
New public square connecting Danebury Avenue & Whitelands College	40%	45% (22)

* When reviewing the above suggested elements included in the questionnaire residents were not asked to choose between 'support', 'support in part' or 'do not support'. Instead they were asked to only pick suggestions they supported. This is why there is no data for 'support in part' or 'do not support' responses.

Direct feedback received during the door knocking programme, drop-in sessions and other consultation events included the following:

During the consultation events and door knocking programme residents explained that Danebury Centre is considered to be one of three centres on the estate with the other two being Portswood Place and Petersfield Rise. Residents cited Danebury centre as the main retail and shopping area on the estate and often mentioned this as a main reason why the area should be improved and promoted. In face to face discussions there proved to be general consensus that provision of a better variety of shops is needed at Danebury Centre with residents giving different reasons for this view; some felt that there should be more independent traders, others favoured the introduction of chain outlets and others supported certain shops already in situ.

Whilst there is general support for development at this end of Danebury Avenue residents are interested in details about housing densities, heights and ensuring that management and maintenance of new homes is of the necessary standard. The majority of tenants who wish to remain on the Alton estate specified that they would prefer to stay at this end of Danebury Avenue as opposed to moving to other parts of the Alton. A minority of residents expressed the view that regeneration in the town centre should take place without any form of demolition.

The issue of student housing in the Danebury Centre was one of the most discussed subjects when talking with local residents. During face to face conversations about students residents cited issues including anti-social behaviour (e.g noise and littering), neighbouring property maintenance issues (e.g leaks) and the inability to contact non-resident landlords to report the aforementioned issues. In discussing the

preferred option proposal of including managed, self contained student accommodation in the town centre as opposed to the potential growth of student accommodation through private rented property across the estate, many residents understood the rationale for the proposal.

Some residents explained that they do not oppose the principle of housing students in the area but that they were interested to know detail as to who would manage the student accommodation, how it would be designed and whether the new accommodation would reduce the number of students living in privately rented flats on the Alton.

Some residents spoken to at engagement events and during the door knocking programme were opposed to the inclusion of student housing on the estate in general, explaining that they think the university and the community should be separate. However, others specifically had reservations about noise issues (e.g parties and barbeques) and other anti-social behaviour being created in the town centre.

During face to face discussions and presentations residents and local arts providers supported the arts and community centre on condition that that the services included are accessible and affordable for the current local community. Families are especially supportive of the inclusion of a new library, community space and teaching and learning space providing that they help to deliver the child friendly activities and services that some participants at the local schools and children's centre reported as lacking in the area. Residents were interested in the layout of, and parking provision for, the proposed arts and community centre, specifically the library element, as well as, more generally, improvement of traffic flow at the junction of Danebury Avenue and Roehampton Lane. Residents support the plans for an improved village green by the junction but conversations showed there to be an element of misunderstanding. Some residents understand the plans to suggest building on the green but when it was explained that preferred option is actually for the area to be landscaped and retained more were supportive.

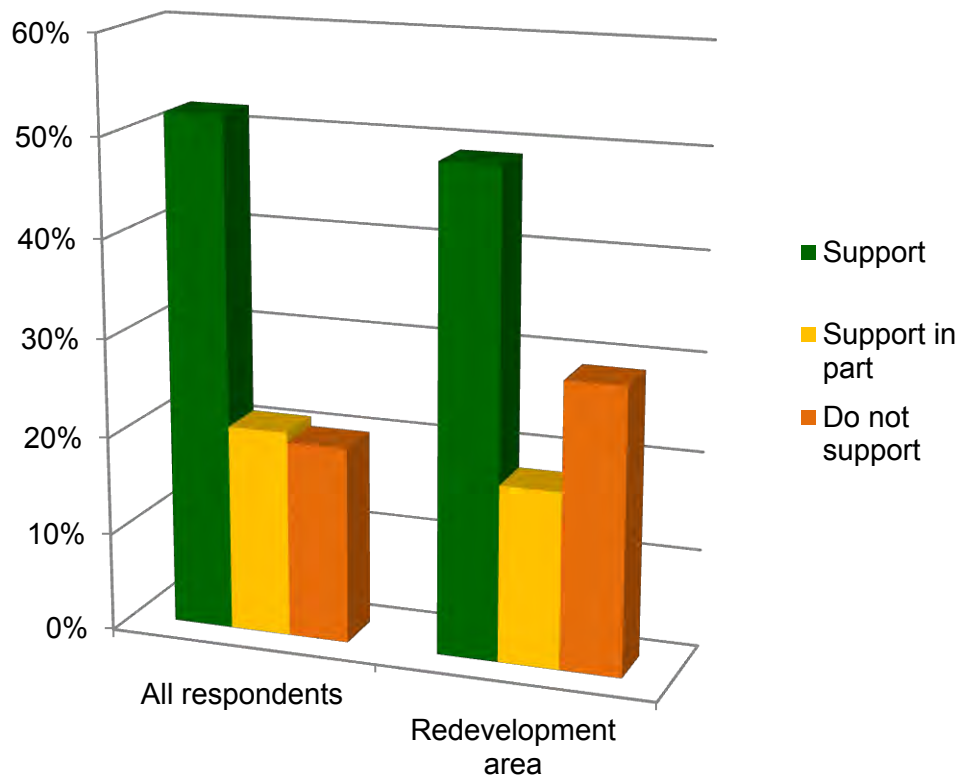
B. High Quality Homes

This section includes an overview of consultation responses and feedback received regarding the proposals for higher quality homes in Harbridge and Danebury Avenues and Roehampton Lane. The first section presents statistical results taken from questionnaire responses and the second summarises qualitative feedback received from other consultation exercises.

7) When residents were asked if they support the Preferred Option proposals about how new housing for existing residents and others could be provided along Roehampton Lane, and replacement housing provided on Harbridge and Danebury Avenue, respondents stated that:

	Support Proposals	Support in part	Do not Support
All respondents	52% (133)	21% (53)	20% (53)
Redevelopment area	49% (24)	18% (9)	29% (14)

Fig 4. New Housing for Roehampton Lane, Harbridge Avenue and Danebury Avenue - Percentage split of all respondents and those living in redevelopment area as portrayed in tables above



Direct feedback received during the door knocking programme, drop-in sessions and other consultation events included the following:

In face to face discussions residents were supportive of the proposal for new homes and were interested in greater detail of the new homes being proposed particularly with reference to size and layout. Residents in Harbridge Avenue frequently asked about the internal and external layout of the new homes and the design standards, citing concerns with present accommodation with inadequate kitchens, lack of space

and damp problems being raised. The potential external layout of the new homes was also raised with issues such as anti-social behaviour in external stairwells and back gardens fronting onto the street in current accommodation being referenced as issues in present accommodation.

Danebury Avenue residents asked about access to garden or outside space (e.g. balconies) within the new accommodation and this issue of outside space was also highlighted by Kingsclere Close residents whose homes currently have private gardens.

One of the main concerns the team were able to address when speaking with residents was the misunderstanding that the current social tenants will be unable to continue living on the Alton Estate. Once it was explained that all secure council tenants will be offered a new home on the Alton estate, and none of the housing association properties on the estate are being included in redevelopment proposals, residents were generally more inclined to pose questions specifics about the proposed new homes.

Whilst residents were enthusiastic about the idea of new homes with improved layouts they were also interested to know more about the proposed maintenance and management programme for these new homes. Reasons cited for this concern included current properties being in a poor condition, dated buildings and a lack of ongoing maintenance, which were also reasons given by some residents who felt that the Tunworth Crescent and Highcliffe Drive blocks should be included in the proposals.

C. A Revitalised Park Centre

This section includes an overview of consultation responses and feedback relating to Portwood Place and the proposals for the new 'park centre'. The first section presents statistical results taken from questionnaire responses and the second summarises qualitative feedback received from other consultation exercises.

8) When residents were asked if they support the Preferred Option proposal that Portswood Place should be the location for a range of child and family services, health and leisure facilities, community organisation spaces and local convenience shopping, respondents stated that:

	Support Proposals	Support in part	Do not Support
All respondents	60% (152)	21% (54)	15% (38)
Redevelopment area	55% (27)	20% (10)	20% (10)

9) When residents were asked which elements, if any, of the mix of activities proposed for the Park Centre they supported, questionnaire respondents stated:

Activity	Support Proposal All respondents	Support Proposal Redevelopment area
GP/Primary health care	66% (168) *	61% (30)
Nursery / Children's Centre	49% (124)	49% (24)
Café	50% (128)	47% (23)
Pharmacy	49% (125)	59% (29)
Family & Early Years Services	38% (96)	39% (19)
Spaces for residents clubs	37% (94)	37% (18)
Sports Hall & Exercise Facilities	50% (127)	55% (27)
Convenience Shopping	56% (142)	47% (23)
Facilities for non-profit organisations / Faith Groups	29% (74)	33% (16)
Workshop spaces for non-profit or business activities	32% (81)	33% (16)

* When reviewing the above suggested elements residents were not asked to choose between 'support', 'support in part' or 'do not support', but to instead only pick suggestions they supported. This is why there is no data for 'support in part' or 'do not support' responses.

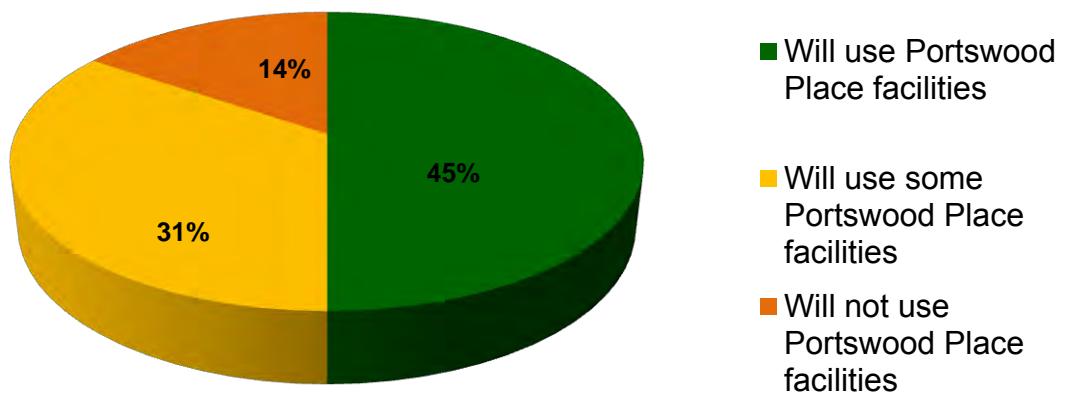
According to the questionnaire returns, the most popular proposals for inclusion in the Wellness Centre were GP/Primary health care, convenience shopping, exercise facilities and café.

The questionnaire element that received the lowest level of support was the inclusion of facilities for non-profit organisations and faith groups. However, during the door knocking programme and at consultation events, residents did voice support for organisations such as Regenerate and the services they offer to local younger people.

10) When residents were asked if they would use facilities located at Portswood Place, respondents stated:

	Yes	Some	No
All respondents	45% (118)	31% (78)	14% (36)
Redevelopment area	53% (26)	18% (9)	20% (10)

Fig 5. Portswood Place facilities proposals - Percentage split of all questionnaire responses as portrayed in tables above



11) When residents were asked which of the Preferred Option proposals for improvements to the landscape, public spaces and streets they supported, respondents stated:

Proposal	Support Proposal All respondents %	Support Proposal Redevelopment area
Relocating the bus stand	39% (99) *	49% (24)
New streetscape on Danebury Avenue	56% (141)	59% (29)
New role for Mount Clare	32% (82)	33% (16)
New homes on Minstead Gardens next to the golf course	39% (100)	45% (22)
An accessible rooftop to the community building	44% (112)	45% (22)

* When reviewing the above suggested elements residents were not asked to choose between 'support', 'support in part' or 'do not support', but to instead only pick suggestions they supported. This is why there is no data for 'support in part' or 'do not support' responses.

Direct feedback received during the door knocking programme, drop-in sessions and other consultation events included the following:

During face to face meetings residents expressed general support for the inclusion of the Portwood Place end of Danebury Avenue in the redevelopment preferred option. Some residents commented that it was important that the redevelopment didn't solely concentrate on the Danebury town centre entrance to the estate and that improvements were realised throughout the area.

During consultation again residents were, whilst supportive in principle, interested to know more about the design of the proposed Wellness Centre building. The internal and external layouts were of particular interest to residents who wanted to ensure that noise reduction and parking provision were priorities during the design phase. Service providers such as the Eastwood Children's Centre, who are included in the proposed centre, supported the related public realm improvements such as the new, safer streetscape linking the centre and the Bull Green. Whilst residents were interested in public realm improvements, their main interest in this area was often in regard to the Wellness Centre's physical arrangement and the retention of the services currently offered by the organisations proposed to operate from these premises.

Many residents were positive about the idea of a green roof on the Wellbeing Centre and some were interested to learn more about how ongoing maintenance and potential anti-social behaviour would be addressed. A minority of other interested residents expressed concern about the Wellbeing Centre's location in the

conservation area, heritage issues and the proposed removal of the Minstead Gardens listed bungalows. Residents were also interested in greater detail of how Mount Clare’s new role in the wider community particularly with reference to the student accommodation that is situated around the listed building.

The masterplanning team spoke with the sheltered residents living in the Minstead bungalows, both during the door knocking programme and at group meetings. The sheltered residents were highly supportive of the plans providing elements such as outdoor space, larger internal space and noise prevention were priorities when the new accommodation was designed.

Residents strongly supported the proposal to retain a convenience shopping element and the introduction of a pharmacy at Portswood Place and explained that although the larger shopping area is Danebury Avenue it is vital that shops are accessible for the Portswood community, especially older residents.

D. A New Alton Park

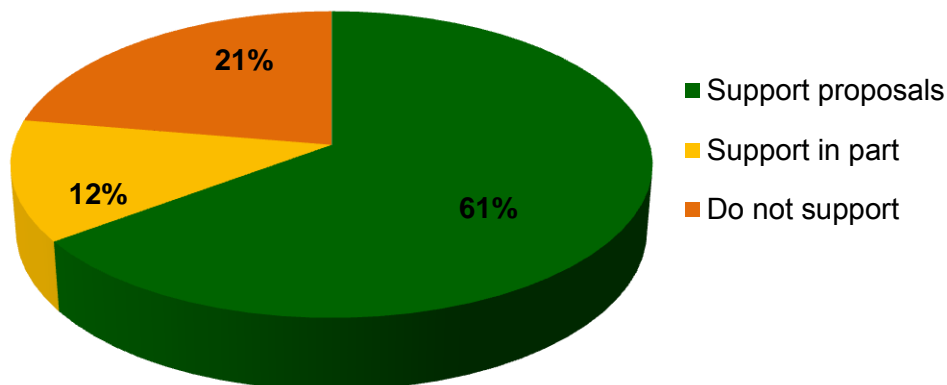
This section includes an overview of consultation responses and feedback received regarding the ideas for a new neighbourhood park. The first section presents statistical results taken from questionnaire responses and the second summarises qualitative feedback received from other consultation exercises.

Questionnaire feedback:

12) When residents were asked if they agree with the Preferred Option proposal that the park should be upgraded and new connections to Richmond Park be provided, respondents stated that:

	Support Proposals	Support in part	Do not Support
All respondents	61% (155)	12% (31)	21% (54)
Redevelopment area	49% (24)	16% (8)	27% (13)

Fig 6. Alton Park proposals - Percentage split of all questionnaire responses as portrayed in tables above



13) When residents were asked which of the Preferred Option proposals for the new Alton park they supported, respondents stated:

Proposal	Support Proposal All respondents	Support Proposal Redevelopment area
Community allotments	39% (100) *	47% (23)
Events field	39% (98)	45% (22)
Woodland play	52% (133)	57% (28)
Upgraded play areas	61% (156)	65% (32)
Amphitheatre & stage	28% (72)	39% (10)
Café in the park	57% (146)	74% (36)
The 'necklace' path	38% (97)	51% (25)

* When reviewing the above suggested elements residents were not asked to choose between 'support', 'support in part' or 'do not support', but to instead only pick suggestions they supported. This is why there is no data for 'support in part' or 'do not support' responses.

Direct feedback received during the door knocking programme, drop-in sessions and other consultation events included the following:

Local residents, especially families, support improvements to the Bull Green area. In face to face discussions residents were interested in ideas about how the Bull Green could be improved whilst ensuring green space is retained. Parents explained that they do not currently use the green because it is predominantly a space used for exercising dogs and they expressed a need for children’s play provision which is integrated into the green space, as opposed to a fenced off playground. Outdoor adventure/assault courses for older children were also encouraged because parents explained that it is problematic to find local play spaces that cater for children of varying ages.

During the door knocking programme and other consultation events a minority of residents stated that they do not think the proposed improvements to the green are necessary. These residents were interested in the current maintenance of the green and pre-empted some concerns from supportive residents that anti-social behaviour and the maintenance and upkeep of any improved green space need to be managed successfully.

E. Transport and Connections

This section includes an overview of consultation responses and feedback received regarding the ideas for new transport and connections. The first section presents statistical results taken from questionnaire responses and the second summarises qualitative feedback received from other consultation exercises.

Questionnaire feedback:

14) When residents were asked if they agreed with the Preferred Option proposal that a controlled, limited vehicular access should be allowed at the western end of Danebury Avenue at certain time of the day, respondents stated:

	Support Proposals	Support in part	Do not Support
All respondents	33% (84)	15% (39)	45% (114)
Redevelopment area	35% (17)	14% (7)	47% (23)

15) When residents were asked if they agreed with the Preferred Option proposal to upgrade pedestrian connections into the Alton from Roehampton Lane, respondents stated:

	Support Proposals	Support in part	Do not Support
All respondents	68% (173)	12% (31)	16% (41)
Redevelopment area	61% (30)	14% (7)	22% (11)

16) When residents were asked if they agreed with the Preferred Option proposal to create new pedestrian connections to Richmond Park from the Alton, respondents stated:

	Support Proposals	Support in part	Do not Support
All respondents	70% (177)	8% (20)	19% (49)
Redevelopment area	69% (34)	8% (4)	20% (10)

17) When residents were asked if they agreed with the Preferred Option proposal to extend the K3 bus route through the Alton, respondents stated:

	Support Proposals	Support in part	Do not Support
All respondents	62% (157)	12% (30)	23% (59)
Redevelopment area	57% (28)	10% (5)	30% (15)

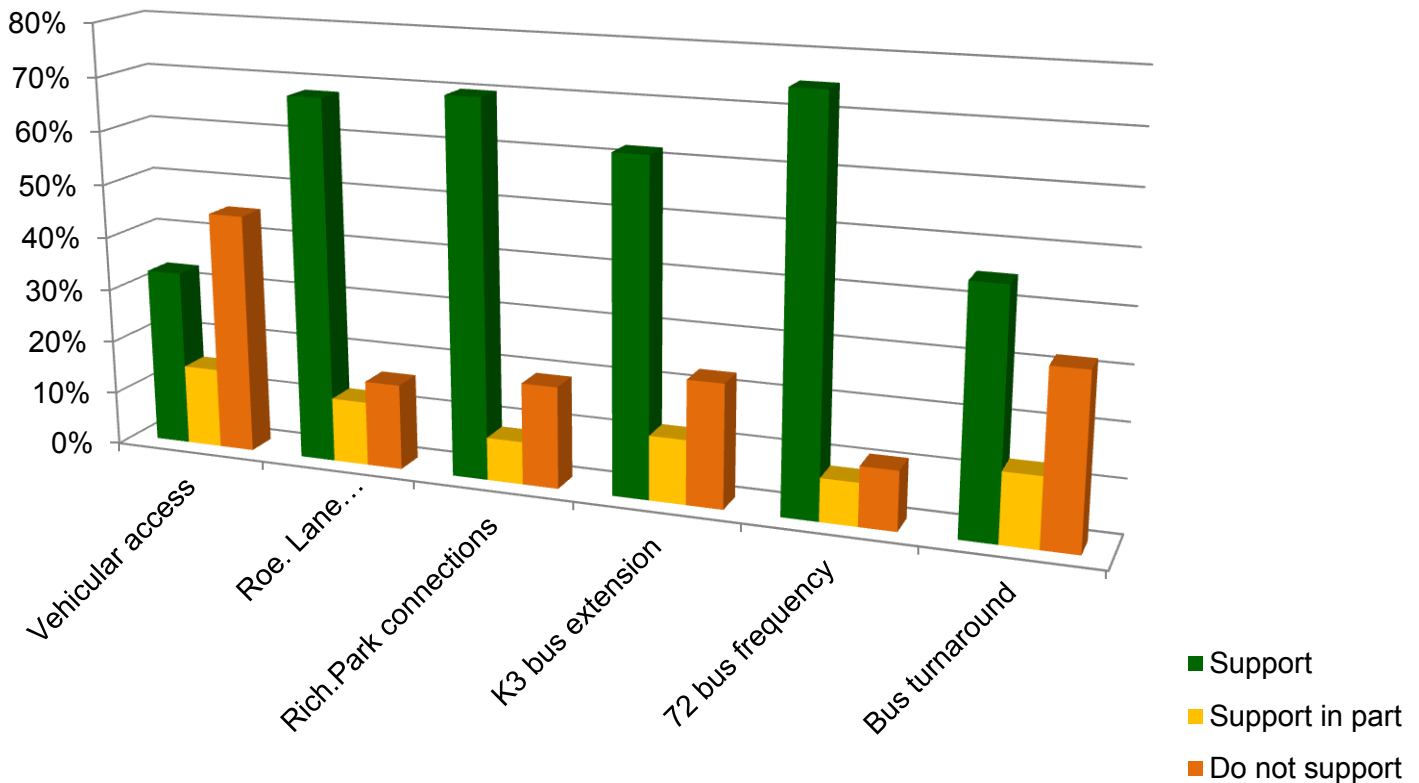
18) When residents were asked if they agreed with the Preferred Option proposal to increase the frequency of the 72 bus route, respondents stated:

	Support Proposals	Support in part	Do not Support
All respondents	75% (19)	8% (21)	11% (28)
Redevelopment area	84% (41)	2% (4)	8% (4)

19) When residents were asked if they agreed with the Preferred Option proposal that the bus turnaround should be relocated further along Danebury Avenue, respondents stated:

	Support Proposals	Support in part	Do not Support
All respondents	45% (115)	13% (34)	32% (82)
Redevelopment area	51% (25)	6% (3)	37% 18

Fig 7. Transport proposals - Percentage split of all questionnaire responses as portrayed in tables above



Direct feedback received during the door knocking programme, drop-in sessions and other consultation events included the following:

During the drop-in sessions, engagement events and door knocking programme residents were generally supportive of the ideas for new transport connections. However, the proposal for the controlled access through the Danebury Avenue barrier was the most contentious of all the ideas suggested. Many residents cited the idea that controlled opening of the Danebury barrier could result in lower levels of safety for pupils at Ibstock and Alton schools as a concern. Parents and other residents expressed concerns about child safety, the potential for Danebury Avenue to become a rat run where commuters could avoid congestion on Roehampton Lane, noise and other related anti-social behaviour. Two petitions from Alton Primary School parents and Tunworth Crescent residents, comprising 76 and 71 signatures respectively, requested that the Danebury barrier be kept closed and not opened for restricted hours. Some residents voiced concerned about how the controlled barrier would be managed and thought that the accompanying ideas of a reduced speed limit of 20mph and other traffic calming measures were key to the idea working effectively.

Residents who supported the controlled management idea were interested in how the barrier could open up the estate, improve connections to other areas and potentially ease congestion at the top end of Danebury Avenue by the library. In face to face discussions residents highlighted the importance of traffic calming measures and management procedures on Danebury Avenue should the controlled barrier proposal be implemented.

In face to face discussions residents tended to support pedestrian connections into the Alton Estate. During drop-in sessions and other engagement events residents, both from the Alton and Roehampton Lane, expressed concern that the estate and the main road, Roehampton Lane, were not as well linked as they could be and supported plans to improve these connections. Potential users of the Portswood Place centre also supported the idea of more pedestrian connections through to this end of the estate although concerns were raised about an expected increase in cyclists using the pedestrian links; requests for better management and monitoring of cyclists were made by many residents.

During the consultation process the proposed new gate to Richmond Park was popular with residents, especially families. Parents at the Eastwood Centre and at the local schools expressed an interest in using Richmond Park and agreed that easier access would increase their use of this local resource. Feedback from the local primary school also highlighted how local families do not currently enjoy all the benefits that the park can offer. However, support for the new entrance was not unanimous and concerns were raised at local forums and in the petition from Tunworth Crescent residents which also related to the barrier. Apprehensions about noise, a potential increase in cyclist numbers and the opening times of the new gate were noted. Visitors to the drop-in sessions requested that the gate be closed at night, and properly managed to avoid an increase in anti-social behaviour.

In face to face discussions residents supported the idea of the K3 running through Highcliffe Drive but did not want this area to be open to all traffic. Older residents were especially supportive of the idea to extend the K3; enthusiasm for the extension was linked to access to Queen Mary's hospital and, in the opposite direction, Putney Vale Asda and Kingston. However, concerns were raised by some residents about possible increased congestion, due to narrow roads, at the junction of Highcliffe Drive and Clarence Lane.

The issue of a lack of transport options was often raised by residents during the preferred option consultation. Generally residents supported the proposal to increase the frequency of the 72 bus, especially at peak and rush hour times. Alterations to other bus routes were also suggested although some residents deem the area to be well served by public transport.

The services being proposed for transfer to Portswood Place supported the relocation of the bus turnaround on Danebury Avenue. The Children's Centre supported the moving of the buses away from the new nursery and the creation of a safer shared space linking Portswood Place and the Bull Green. Bus drivers and resident indicated support for the idea of a proper stopping/facilities area but some residents voiced concerns that this new turnaround and resting area may result in a loss of green space.

5. Next Steps

Following the close of the preferred option stage of formal consultation the Masterplan team have assessed the consultation feedback received from the local community. These findings, along with the views of statutory and non-statutory stakeholders are informing the development of the final masterplan. The development of the final masterplan will also be informed by a financial appraisal process, and existing planning, conservation and heritage policies.

The final masterplan is expected to be presented for Council approval in September 2014. Once the final masterplan is completed, residents and local stakeholders can learn more about it by:

- Viewing the plans online at www.wandsworth.gov.uk/roehampton
- Reading the information sent to every property on the Alton and available at the Western Area Housing Office and Roehampton library
- Viewing the final masterplan presentation on display in Roehampton library
- Contacting a member of the masterplanning team on 020 8871 6207 or Roehampton@wandsworth.gov.uk