

ALTON ESTATE

Engagement Findings



May 2023

METHODOLOGY

The principles that were engaged upon were selected through working with regeneration officers, community stakeholders and politicians and identified as being the main areas in which residents and members of the community desired improvements on the Alton Estate. The survey questions were designed to test priorities, while giving space for respondents to provide detailed background information on why they responded in the ways that they did. These principles were also used as prompts for discussion in the drop-in and roundtable events.

Quantitative

Printed surveys received were scanned and responses were manually input in the same format of the survey responses received online such that all numeric and multiple choice inputs could be collated and compared. These were then turned into the piecharts that can be found in the following report.

Qualitative

Respondents provided comments in the boxes under the questions across the principles being tested in the survey. Comments from drop-in and roundtable events were recorded under the principle headings. As these comments were analysed, sub-categories of important issues became apparent, and so comments were organised based on their reference to these areas. This approach gives perspective on the topics that respondents most commonly referred to, while allowing for the review of comments in which different areas were referred to. i.e., some comments spoke about green space being important, and new housing should not be built upon those green spaces. This comment is then sub-categorised into both the Open/ Green Spaces category, and the New Homes category for analysis across the range of comments received on these topics, This means that issues like these that were raised repeatedly will appear across the analysis of the various principles.

In summary, the qualitative comments provide perspective on why respondents answered in the way they did to the quantitative questions. Responses reflect the varied experiences and perspectives of residents and local stakeholders, and as such there is no single conclusion across principle areas and sub-categories. That said, clear priorities became apparent from the hundreds of respondents, which then inform the options available for the estate.

DEMOGRAPHIC SUMMARY

Health and Wellbeing

Are your day-to-day activities limited because of a health problem or disability which has lasted, or is expected to last, at least 12 months? Including any problems related to old age?

436 respondents answered this question

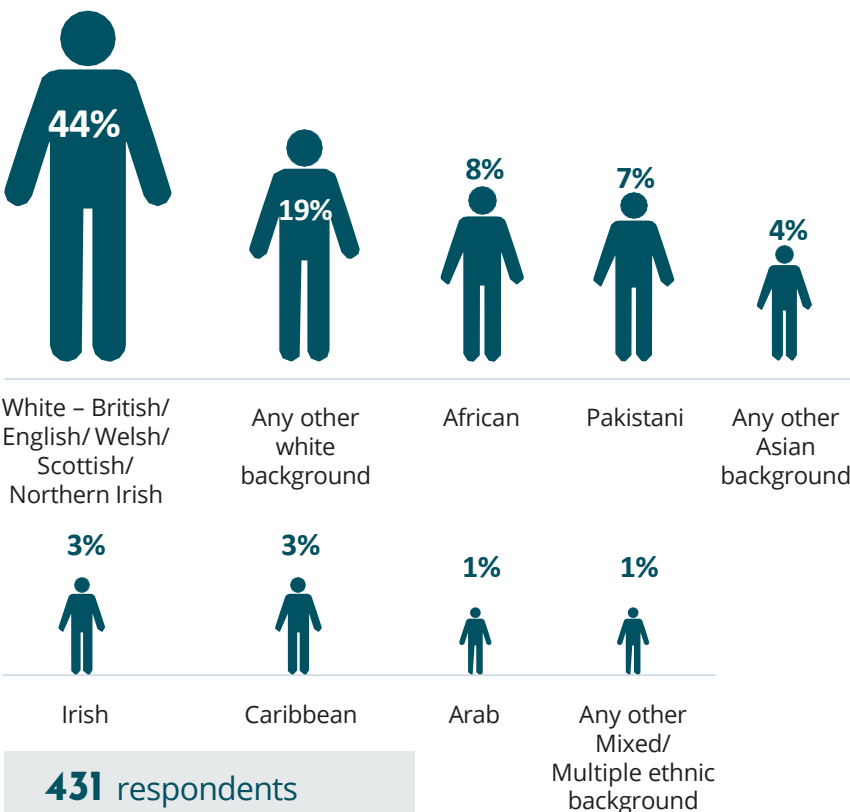
28% said Yes

Is there anyone else in your household whose day-to-day activities are limited because of a health problem or disability which has lasted, or is expected to last, at least 12 months? Including any problems related to old age?

435 respondents answered this question

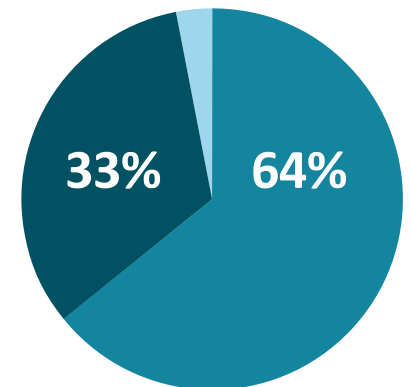
17% said Yes

What is your ethnicity?



431 respondents answered this question

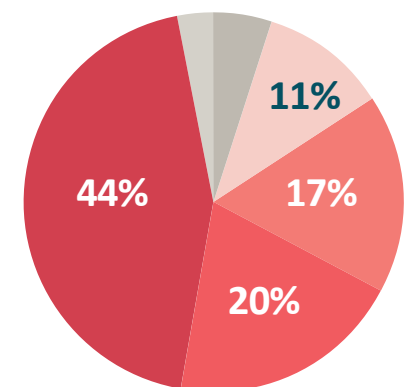
What is your connection to the estate?



- Roehampton resident
- Lives on the estate
- Other

435 respondents answered this question

Age of breakdown of respondents



- Prefer not to say
- 18-25 years
- 26-35 years
- 36-45 years
- 46-55 years
- Over 55

433 respondents answered this question

PRINCIPLES: COMMUNITY FACILITIES

How frequently do you use the following facilities on the estate?

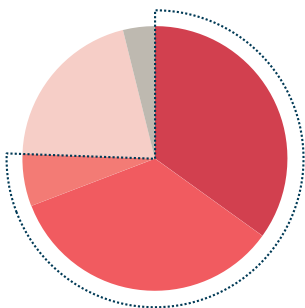
Responses grouped 'Daily, Weekly, Monthly' to show regular use



Common Themes from Consultation:

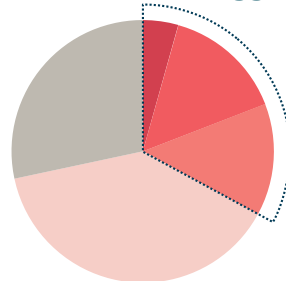
- Many respondents commented that existing community facilities are in a state of disrepair. There was demand for them being updated, including the provision of affordable space for community events.
- Some demand for new facilities to be included in the local offer, to draw in visitors and serve existing residents better.
- Demand for better publication of what facilities and activities are available.
- Support for the library as an important amenity, with room to improve its offerings/ facilities noted.
- Comments indicated that children and teenagers are underserved by the facilities available.
- Respondents stated that Danebury Avenue and Portswood Place do not offer the grocery and hospitality businesses that they want. Residents are having to travel elsewhere to find affordable food, spending excessive time on basic needs. The general look of shops is uninviting and those available are expensive and limited in stock.
- Demand for improved access to in-person GP appointments

Shops
76%



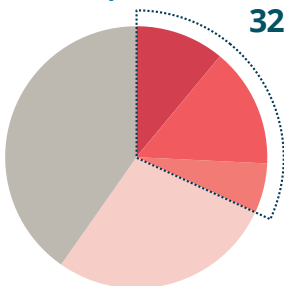
439 respondents answered this question

Library
33%



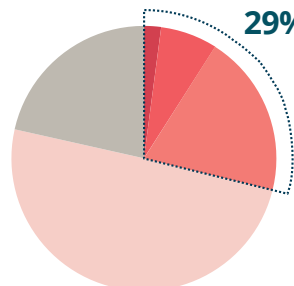
435 respondents answered this question

Open and/or play spaces
32%



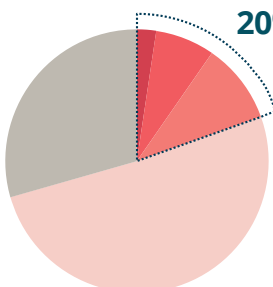
432 respondents answered this question

Health services
29%



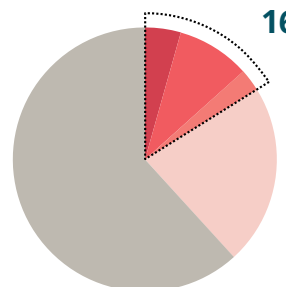
433 respondents answered this question

Council services
20%



429 respondents answered this question

Leisure and/or sport facilities
16%



434 respondents answered this question

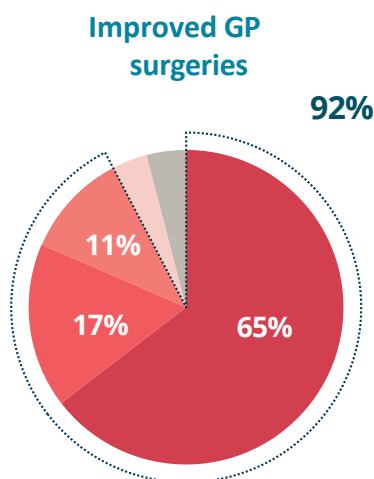
PRINCIPLES: COMMUNITY FACILITIES



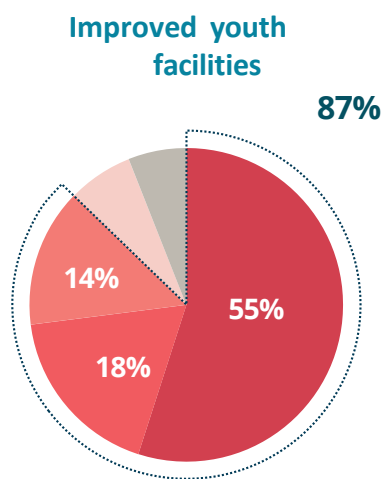
In the following sections, please score the questions according to their importance to you in the future of the estate.

Responses grouped '5 4 , 3 ' to show higher priority

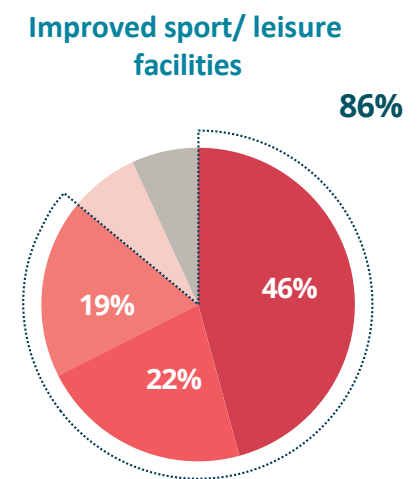
5= Very Important, 1= Not Very Important



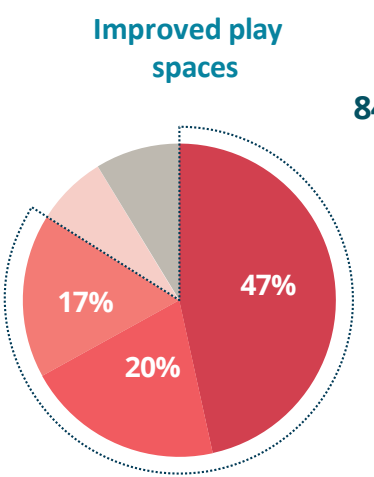
444 respondents answered this question



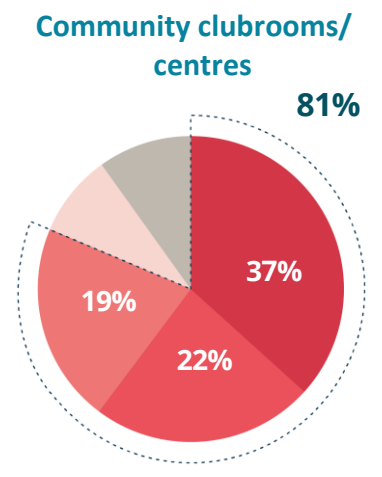
436 respondents answered this question



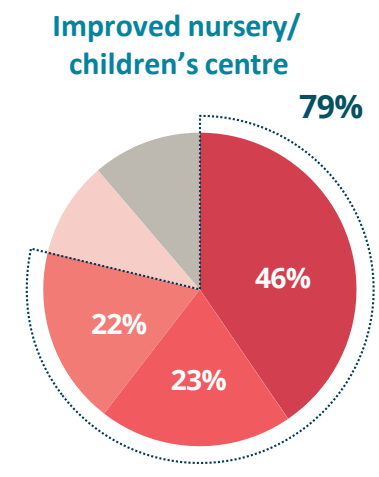
437 respondents answered this question



436 respondents answered this question



436 respondents answered this question



435 respondents answered this question

COMMUNITY FACILITIES

Subcategory Comments



Community Facilities (condition/ access/ availability/ programming)

327 Comments

Examples

Most common comments

- The poor condition of existing facilities
- Limited information on programming and facilities available
- Modernisation/ upgrading of facilities available
- Demand for a new leisure centre with more activities, swimming pool, football pitch, community hall
- Longer opening hours
- Face-to-face GP appointments
- Lower prices/ free access

"I wasn't even aware these things were all available on the estate! Better advertising of what's available, hours, services etc."

"Something modern , not from the 60s. Bigger and better facilities "

"Opening hours that fit around someone who works 9 - 5, Mon- Fri would be useful. Evenings or weekends would suit me better."

"Sports facilities are very expensive and not affordable. If becomes more affordable may be I might consider using"

"GP needs to improve - to get appt - need to come 40-50 times at 8 am takes 2 hours there are no more appt, can't see GP face to face - all over phone."

Shops

228 Comments

Examples

Most common comments

- Lack of affordable/ large food shops/ supermarket available
- Poor condition of shop fronts, uninviting area
- Lack of restaurants/ cafes
- Demand for outdoor market

"Bigger grocery store, a market square, an obvious community centre, big, obvious notice boards detailing all community activities that are happening, a wider range of shops"

"I would use the shops more frequently if there were more and better ones"

"Would be nice to have shopping centre w/ everything one place instead of going to Wimbledon/ Putney - a bank, supermarket, etc."

"... would love more options for relaxed places to eat or drink"

"The co-op moved when the regeneration was happening but now its become semi permanent. It is not suitable for wheelchairs or buggies. Premier is fine but expensive shops need to be looked at as a priority. How about a weekly market? Also, a hardware shop would be handy"

COMMUNITY FACILITIES

Subcategory Comments



Young People (play spaces, facilities)

195 Comments

Examples

Most common comments

- Playgrounds out dated, poor in quality, limited availability
- Youth facilities closed, no offer for teenagers/ young adults
- Playgrounds closed frequently
- Demand for indoor facilities for children
- Demand for new nursery facilities

"I've seen a few shuttered buildings (youth centre, community hall, etc) would be great to re-open them"

"There are quite a few playgrounds already, an indoor facility could be nice in winter. Leisure facilities and youth facilities give young people something do do on the estate, which will keep antisocial behaviour to a minimum"

"The library could be extended to make a youth facility and a nursery. A larger learning centre. The base that's currently nearby is hardly used by people and can be used for these facilities too."

"My experience of living in the area, working the area (as a secondary school teacher) is that facilities for children and young people need upgrading"

Library

44 Comments

Examples

Most common comments

- Important community amenity, supportive staff
- Facilities outdated, poor condition
- Limited selection of books
- Demand for longer hours

"Because I am at work, I am not around a lot to be able to go to the library or leisure centre. Most things are open in the daytime, not evenings when I am around."

"Library + surgery are very nice (very kind people service them), but under-invested and a bit scruffy..."

"Library limited, not enough selection"

"There are many active community groups on the estate, but their activities are often not coordinated. It would be very positive if regeneration could promote and assist their coordination. The library and its development could well be key in this."

PRINCIPLES: NEIGHBOURHOOD



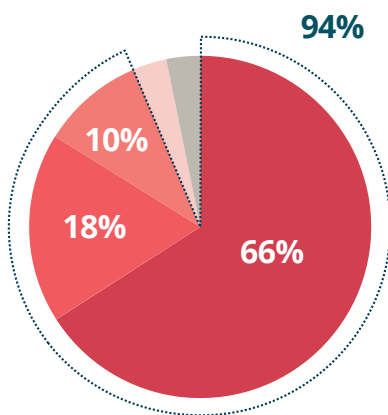
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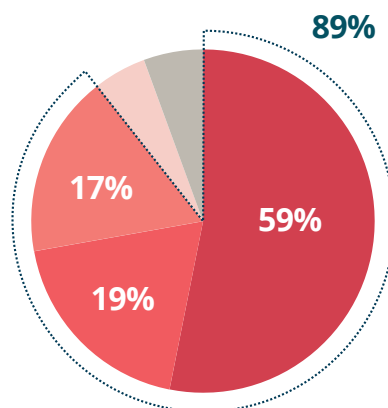


Open/Green spaces



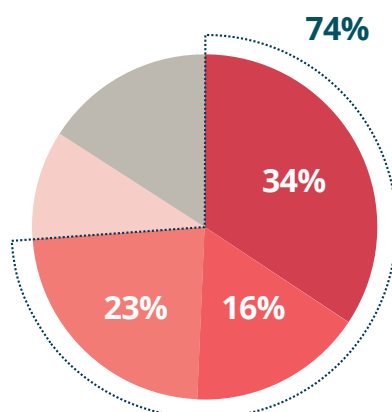
440 respondents answered this question

New and different shops



446 respondents answered this question

Preserving character/ heritage of the estate



440 respondents answered this question

Common Themes from Consultation:

- Residents indicated that cleaning of the estate is inadequate, with frequent fly-tipping and rubbish overflowing from bins.
- Many respondents stated that the maintenance of public realm is too infrequent.
- Open and green spaces are highly valued by respondents and protecting them from development is a high priority.
- Respondents suggested that adding seating and improving the landscaping would make green spaces better used.
- Anti Social Behaviour (i.e., littering, drug-taking, public drinking) is a nuisance for many respondents, and there is fear amongst them about criminal activity, particularly at night when lighting is considered poor and there is a lack of activity on the estate.
- Comments on maintaining the character/ heritage of the estate were largely in reference to the architecture of the existing blocks, the availability of social housing, and the green spaces across the estate.

NEIGHBOURHOOD

Subcategory Comments



Cleanliness/ Condition/ Maintenance of Estate Area (rubbish, waste disposal – not incl. housing)

196 Comments

Examples

Most common comments

- Fly tipping frequent
- Rubbish collection inadequate
- Difficulty communicating with estate management
- General rundown feeling across entire estate

“The overall cleaning service on the estate is also poor. Bins and enclosures are not sufficient, rubbish collections are too infrequent, there is not enough opportunity or facility for all residents to recycle, cleaning of blocks is insufficient and fly tipping is allowed to spoil the area unchecked.”

“We need more estate managers. It is hard to have someone to contact in regards to matters relating to the estate.”

“We feel the estate has been neglected. There are no street cleaners, hence leaves and weeds are left. The area is subject to fly tipping because of the rundown look of the estate. The estate attracts a lot of dumping of cars and caravans.”

“... the roads are in terrible condition. There is rubbish everywhere. Signs are in terrible condition. Some buildings need to be demolished; others need proper refurbishments.”

Open/ Green Spaces (incl. public realm landscaping)

131 Comments

Examples

Most common comments

- Preserve green spaces, do not remove to make way for new homes
- More seating, general improvements to landscaping of green spaces

“These need to be fully protected from development and better maintained/cleaned. There could also be new uses eg. community gardening, outdoor gym... There are no spaces on the estate where local people can meet, mix and stage performances etc.”

“No sitting for elderly or disabled people. Dirty on daily basis.”

“It’s important to deliver new homes for people. Please do it by building high buildings with flats, not low buildings which are taking so much from our green space, which is more and more limited.”

“I love the open-spaces on the estate and would want this character retained”

NEIGHBOURHOOD

Subcategory Comments



Safety (incl. crime, ASB, lighting, CCTV)

86 Comments

Most common comments

- Antisocial and criminal behaviour unchecked on estate
- Lack of CCTV, poor lighting and design of estate contributes to feeling less safe, especially at night

Examples

"The whole estate needs a complete makeover, cosmetically and facilities wise. It is not in keeping of the surrounding area and most people feel unsafe entering it."

"Night lighting in some areas could be improved"

"Area feels unsafe & intimidating; especially for single females and dog walkers."

"Lack of security - CCTV cameras needed!"

Character/ Heritage of the Estate (incl. history of architecture, tenure, open spaces)

76 Comments

Most common comments

- The heritage of the estate identified as different things incl.: architecture, green spaces, provision of council homes
- Preservation of estate character can be done through improved maintenance

Examples

"The character/ heritage of the estate is not that important to me. The actual flats and how well maintained they are should be put before preserving an old structure. New builds could be greener & nicer for residents. The surrounding green spaces (even within the estate) are what I think make Roehampton a nicer place. Whatever is done, trees should not be removed or replaced with saplings."

Architecture of the estate is world class and should be preserved and enhanced with sympathetic rebuilding where some areas have been allowed to degenerate"

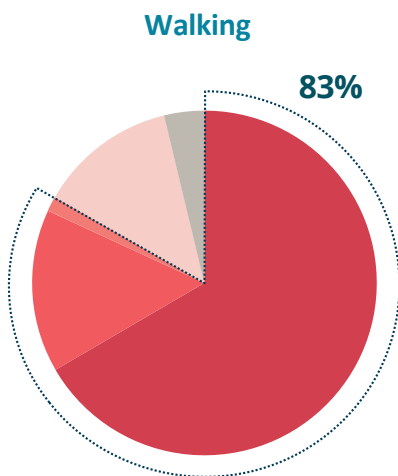
"When comes to the block I live in - this is listed. How good is this for our wellbeing - the condition of the block isn't good. If it is such an important building - why isn't it better looked after"

"Open/green spaces essential for mental health & sense of having own space as opposed to living in a concrete jungle/ghetto. Preserving open/green spaces contributes to the preservation of the heritage of the estate"

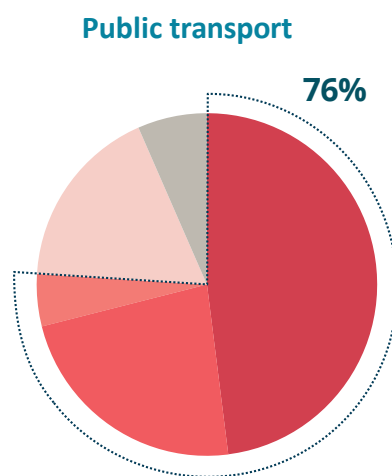
PRINCIPLES: ACCESSIBILITY

What modes of transport do you use when navigating the area?

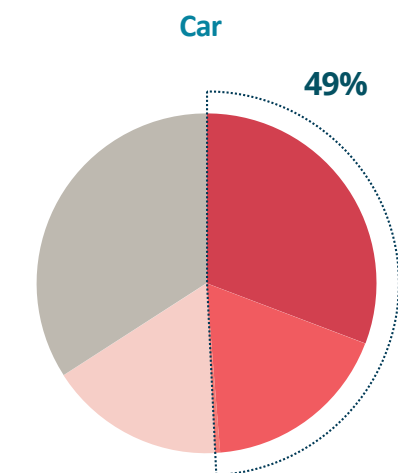
Responses grouped 'Daily, Weekly, Monthly' to show regular use



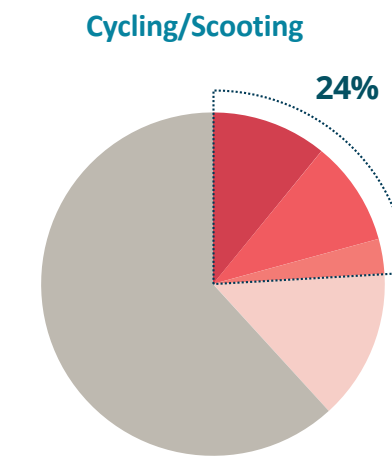
425 respondents answered this question



425 respondents answered this question



390 respondents answered this question



395 respondents answered this question



Common Themes from Consultation:

- Public transport is the main mode of transport for respondents, with many seeking improved bus services (closure of Hammersmith Bridge and suspension of the 52 route adversely impacting services)
- Pavements seen as being in poor condition, with particular difficulty for those using a mobility device or a pram/ buggy.
- A quarter of residents frequently cycle, and there is some demand for secure cycle storage and safer cycle lanes.
- Half of residents frequently use a car, and some of these residents have difficulty finding parking.
- Clear demand from respondents for improved access to Richmond Park from the estate.
- Responses reflect a general satisfaction with the location of the estate, but a sentiment of disconnection from the wider Wandsworth area.

PRINCIPLES: ACCESSIBILITY



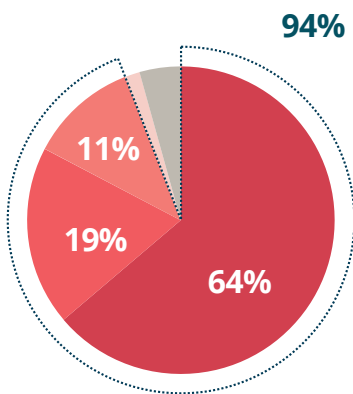
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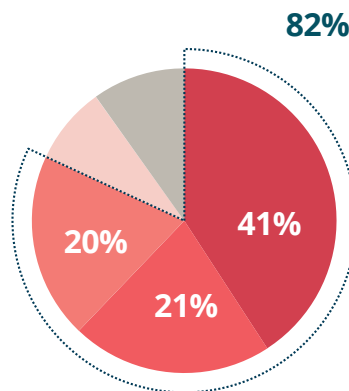


Better public transport connections



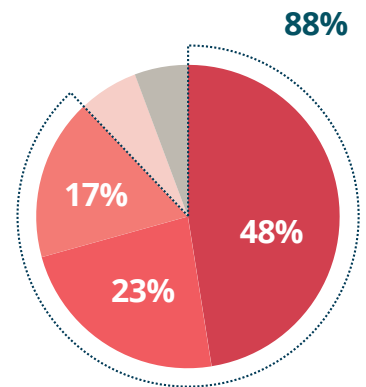
439 respondents answered this question

Upgraded pedestrian and cycling routes



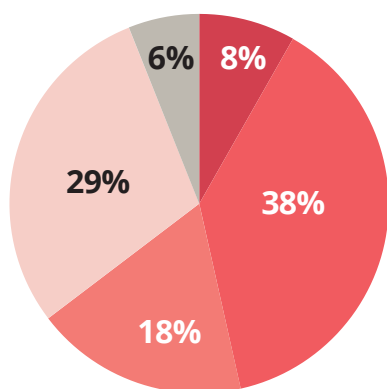
436 respondents answered this question

Making the estate easier to navigate - particularly better access for those with impaired mobility



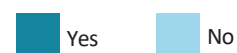
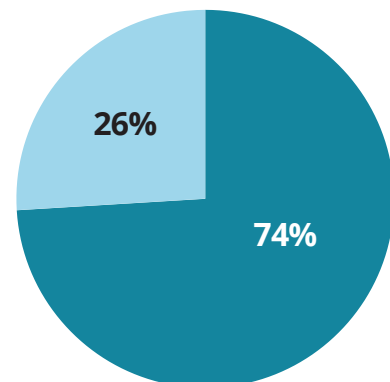
440 respondents answered this question

How often do you visit Richmond Park?



413 respondents answered this question

Would additional access to Richmond Park from the Estate increase your usage?



439 respondents answered this question

ACCESSIBILITY

Subcategory Comments



Public Transport

130 Comments

Examples

Most common comments

- Demand for improved bus service, new routes, and other transport options

“Better transport links to the area are more likely to attract other business ventures.”

“I think there is not much here and not a lot of transport links. You have to leave the area to go to places but very little transport links to get to places.”

“Buses aren’t enough, Roehampton needs a station - all the neighbouring towns have one or more stations - do better! “

“Buses are a real issue and safe waiting spaces. Terminus should be relocated from the bottom of Medfield street”

Pedestrians (incl. walking, wheelchairs, prams, pavement conditions)

114 Comments

Examples

Most common comments

- Pavements in disrepair, particularly difficult for those w/ mobility issues
- Demand for more safe road crossings and improving navigability of estate

“The estate is quite easy and pleasant to walk around unless you are a wheelchair user, in which case the terrible state of the pavements and access to some blocks must be a nightmare.”

“Main route (Danebury) is easy to navigate. Otherwise hard to find way around the estate.”

“Pavements are currently wide, they just need to be better quality instead of constant uneven trip hazards.”

“Danebury Avenue is very dangerous to cross near the library because cyclists, Deliveroo plus others. It about time we have some safety crossing.”

ACCESSIBILITY

Subcategory Comments



Cycling

70 Comments

Most common comments

- Demand for secure cycle storage facilities
- Some demand for improved, safe cycle routes

Examples

“If we want to mesh with the rest of London and the plans of the mayor of London we should have better cycling routes in the area. There is concerning lack of Santander bikes in the area.”

“Danebury Avenue is popular with cyclists yet priority is given to cars and the roads themselves are not in good condition. Pedestrians and cyclists should also be able to safely access the Estate through Kingsclere Close. Why there is no dedicated cycle lane on Roehampton Lane is a mystery to me — I guess it is about budget.”

“I use a cycle daily, concerned by cars overtaking on narrow roads, cycle lanes (painted) help. Also like secure place to lock cycle.”

Cars (parking, rules of road, road conditions)

69 Comments

Most common comments

- Not enough parking spaces, and not enough parking enforcement, particularly of commercial vehicles.
- Demand for more frequent repairs to roads, and improved automobile navigation of estate

Examples

“Any development of additional housing MUST include sufficient parking as many people who live in the estate rely on their own vehicles for their employment”

“Please consider making Kingsclere Close a one-way system due to it being very small and tight. More space for residential parking.”

“Insufficient monitoring of vehicle parking in the area for non-licenced payment, lacking MOT etc”

“Need better parking in the estate”

ACCESSIBILITY

Subcategory Comments



General Connectivity

46 Comments

Most common comments

- Improve access to Richmond Park
- Danebury Avenue feels disconnected from wider Roehampton area
- Demand for improved access on and off the estate

Examples

"I have answered that better access to Richmond Park would not make a difference to me because I live 3 minutes from the gate. But I believe better access would improve the life of many others. Ideally this would be from near the Kairos Centre. I am aware that the golf course is on the other side here but I think it is quite wrong that many residents have to walk a long walk just so a few people can play golf."

"Easier/safer ways to travel. Helpful guides to get around."

"Helps the area to be connected and join with the rest of Roehampton and neighbourhood near by."

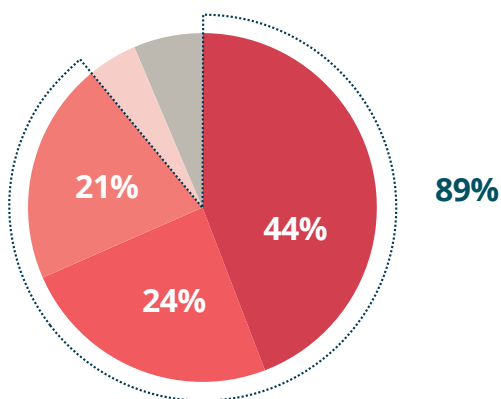
PRINCIPLES: ECONOMIC INCLUSION

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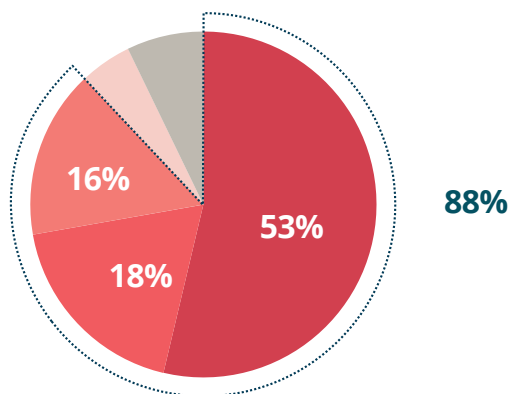


Affordable/start up workspaces for new/ small local businesses



437 respondents answered this question

Better access to jobs and/ or training & skills opportunities



432 respondents answered this question



Common Themes from Consultation:

- Respondents referenced the limited shopping offer available on the estate
- Requests for a more diverse business offer on the estate/ in the local area to provide more local jobs for local people.
- Respondents stated that they are having to spend lots of time travelling to and from work. Demand for new spaces to get jobs and skills training, particularly important for teenage residents.
- Respondents indicated that the cost-of-living crisis is hard felt.

ECONOMIC INCLUSION



Business Support

72 Comments

Most common comments

- Support for new retail and hospitality offerings locally, attracting new businesses on to the estate

Examples

“Roehampton should encourage more businesses to come to area. We have a lot more people living here now, including a big student population.”

“At end of Danebury - Portswood Place - need to improve area. No coffee shops. Give local people opportunity to open these businesses”

“Would love more local businesses (particularly hospitality)”

“There are very few work opportunities in the local area. As a result the majority of residents have to travel either by bus or car to get to work, and I believe the rate of unemployment is quite high for the borough. Local opportunities, and ensuring that local businesses are incentivised to employ people from the local area would be a great benefit.”

“Very important for young + old alike training + skills opportunities give people self-esteem. Small local businesses bring opportunities to young people.”

Jobs & Skills Training

66 Comments

Most common comments

- Demand for improved offer to improve skills of local people, particularly young people
- Tied into having more, new businesses for local people to be employed by

Examples

“I am not sure how many business you could have as Roehampton is not a destination place, it is only for people who live here. There are a lot of people who benefit from a place where they can improve their skills as well as look for jobs “

“There is very little of this provision in Roehampton. People should have opportunities in their local area to develop their own business ideas and to access jobs and training.”

“Increasing employment opportunities would hopefully improve local economy as well as having job opportunities for younger age groups.”

“If young people have access to training and good education they will be able to get jobs and not hanging around the estate during the day and night.”

ECONOMIC INCLUSION



Poverty & Deprivation

24 Comments

Most common comments

- Personal accounts of cost of living crisis impacts
- Commenting on poverty concentration on estate

Examples

“Everything become expensive which is very difficult to live with this cost.”

“I can’t afford to stay warm, landlord won’t help, nothing is affordable.”

“Very important [Environment] there are many lower class families and people with disability or old.”

“The majority are low paid or on benefits - crime comes from poverty”

“If you go to any London borough, most areas now have a mixed demographic, this avoids the creation of ghetto’s or slumping grounds for the poor or less advantaged. Improve facilities, improve living conditions, improve open spaces and jobs and opportunities will come to the area!!!”

PRINCIPLES: ENVIRONMENT

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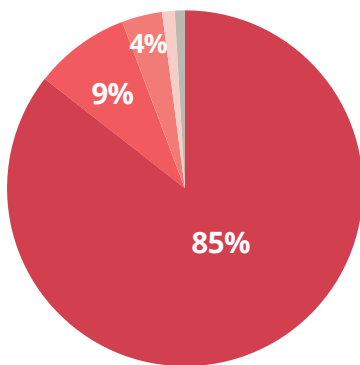
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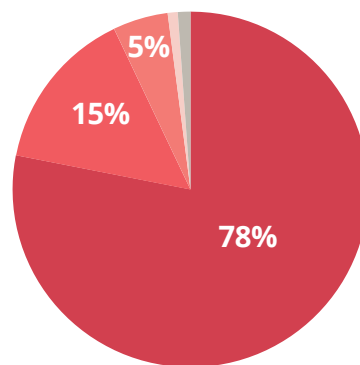
- Respondents said that energy bills are currently very high, and due to issues with damp and mould, this is particularly hard felt by residents trying to keep flats ventilated but also warm through the winter.
- Respondents suggested improvements to the above issue, including more sustainable sources of energy production (i.e., solar panels) with the key outcome being to reduce costs to residents as well as reduce carbon impact.
- Some respondents indicated that demolition and rebuilding of blocks has a large carbon impact that should be mitigated by improving the energy efficiency of existing buildings. Other respondents suggested that rebuilding was the only way to ensure long-term sustainability of homes on the estate.

Reducing the cost of energy bills



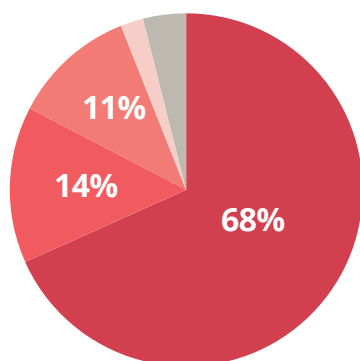
436 respondents answered this question

Energy efficiency of homes



438 respondents answered this question

Minimising the carbon impact of new development



432 respondents answered this question

ENVIRONMENT

Subcategory Comments



Energy/ Heating Efficiency and Affordability

89 Comments

Examples

Most common comments

- Heating bills are too high
- Due to moisture and flat conditions, energy costs further exacerbated

“The homes on the estate are very energy inefficient and this has been exacerbated by English Heritage’s opposition to improving the energy efficiency of the listed buildings by, for example, installing double glazing.”

“I believe that new buildings should be as energy efficient as possible. Furthermore, all new developments should aim to provide maximum opportunities for power generation and wherever possible we should be looking for ways to improve the efficiency of existing buildings and look where solar panels, wind turbines and air/ground source heat pumps can be retrofitted to existing buildings.”

“It is important to do as much as we can in protecting our planet. Energy efficient homes and smaller carbon impact would be a big step towards that.”

“It’s very hard to energy efficient when you have to open windows when the heating is on because of mold sometimes just sorting out the small things has a big impact. “

General Carbon Reduction/ Climate Change/ Sustainability

71 Comments

Examples

Most common comments

- Holistic approach needs to be taken to improve sustainability across the estate (i.e., transport, buildings, waste disposal)
- Cost of improvements requires careful consideration

“Think sustainability and providing more community transportation eg electric car and bike sharing.”

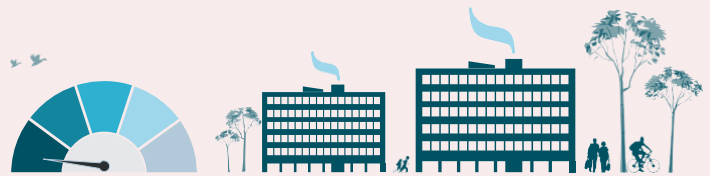
“The whole estate is not sustainable and wastes energy. Roehampton/Alton Estate could be a beacon for sustainability. Eco village please.”

“Not enough recycling because bins are always full and street/block are littered. Volunteers often clean the streets.”

“While green initiatives are very important- affordability needs to be considered.”

ENVIRONMENT

Subcategory Comments



Minimising the Carbon Impact of Development

26 Comments

Examples

Most common comments

- Repairing/ refurbishing existing blocks of flats best for the environment
- Improving wellbeing of residents should be the first consideration

“Maybe repairing the existing one’s will also help and its good for the environment”

“In line with the commitments in Wandsworth’s own environmental and sustainability strategy, every effort should be made to improve the energy efficiency of existing and new homes - for people and for the planet. Similarly, new development should seek to minimise the negative impact on the environment. Refurbishment should be actively explored in preference to the huge carbon impact of demolition.”

“We need improvements not matter what it costs. You want people from Putney and nearby areas to visit Roehampton so there needs to be a reason “

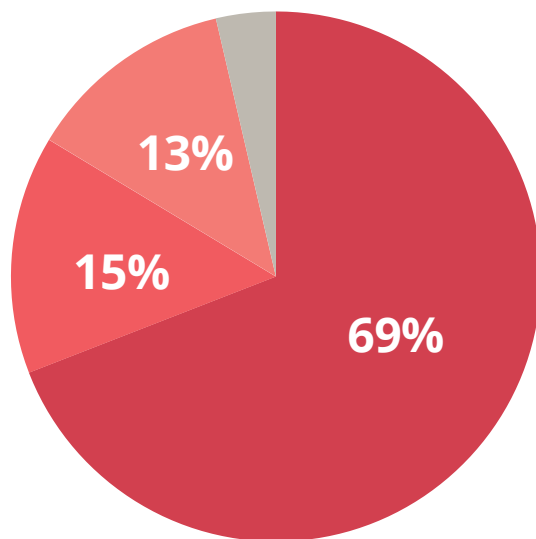
“Don’t want this being knocked down again in another 60 years. Too much disruption to people’s lives and it’s time to go green.”



PRINCIPLES: HOMES

Support the delivery of additional council homes (asked to intervention area residents)

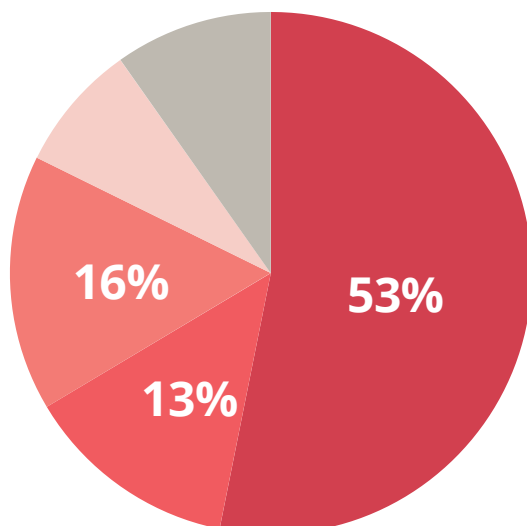
5= Very Important, 1= Not Very Important



55 respondents answered this question

Supporting the delivery of additional council homes (asked of all survey respondents)

5= Very Important, 1= Not Very Important



429 respondents answered this question

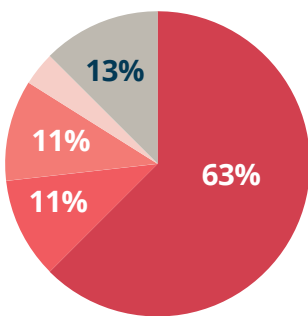
PRINCIPLES: HOMES

Only Asked to Residents in Intervention Area

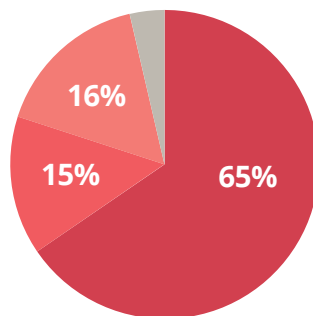
5= Very Important, 1= Not Very Important



Reducing the overcrowding in your home



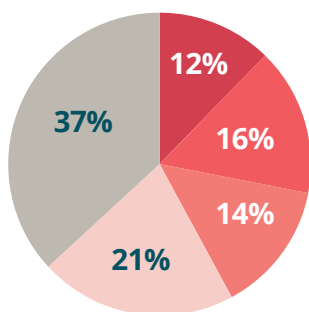
Improving accessibility to/within your home



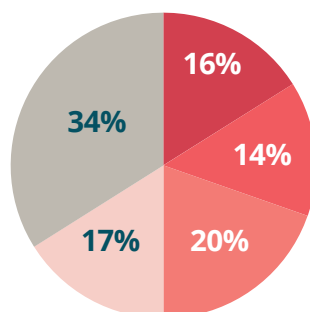
5= Good Condition, 1= Poor Condition



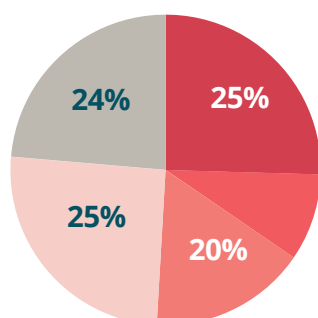
The standard of cleaning and maintenance of your block



The condition of communal areas



The condition of your home



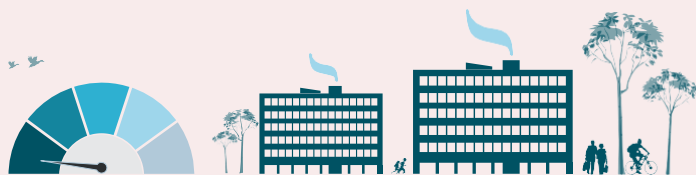
Common Themes from Consultation:

- Respondents commented that existing flats are poorly maintained and communal areas are dirty. Issues with damp and poor insulation were highlighted.
- Demand for building new council homes, particularly from those living in the intervention area.
- Respondents indicated that flats that will be maintained should be invested in first, and new development should not encroach upon existing green spaces on the estate.
- Respondents indicated that any new homes built should be for local people at genuinely affordable prices.

55 respondents answered these questions

HOMES

Subcategory Comments



Condition/ Design/ Cleanliness of Existing Blocks and Flats (incl. overcrowding)

219 Comments

Examples

Most common comments

- Cleaning and maintenance of communal areas is poor, inconsistent
- Repair and attend to existing flats/ blocks before building anything new

“Concrete falling off of Allbrook House”

“Certain buildings of character in need of updating. Other buildings need to be replaced urgently.”

“It is important to deliver new council homes but you should not forget to maintain the existing homes, consider addressing bad insulation, broken lifts etc. “

“Poor maintenance of blocks, moulding walls. Disgusting communal areas.”

“Need better lifts. Need to be able to move out overcrowded people into bigger homes.”

“It is important to get New Homes so that the old ones can be renovated and repaired”

“These homes are past their sell-by-date. Very difficult and expensive to live in. Roehampton town is a disaster, it could be so much more! Wouldn't it be nice to create a new Alton that is Eco and forward looking. Total redevelopment necessary. Long overdue!”

“I oppose any more development on green spaces in Fontley Way area. This area is already congested with nowhere to park for residents. Additionally, the council should attend to the black mould issue in existing homes before building new properties”

“A vitally important area of life on the Estate which needs improving (and is not covered by this questionnaire) is the housing services on the estate. The housing maintenance service is very poor and many residents are left for weeks/months getting little or no response from the housing team whilst their repair issues are not addressed. This leaves many residents living in sub-standard conditions.”

HOMES

Subcategory Comments



New Homes

176 Comments

Examples

Most common comments

- Support for new, affordable council homes, but not at the price of sacrificing existing green spaces
- Homes need to be accompanied by improved services and improvements to existing homes and facilities
- Opposition to increases in density

“New council homes esp. family sized ones”

“It’s important that people have somewhere to live but I’d be concerned about extra residents overwhelming public services that are already stretched “

“More homes are always needed as long as we don’t sacrifice the green areas we have”

“While the previous plan replaced existing council homes it was skewed towards private housing. Any development of the Alton estate should incorporate at least 50% council housing to produce a mixed development.”

“Social housing is what Roehampton’s Alton estate was built for that is the heritage that should be preserved”

“Council Homes are a life line for so many people including myself. We need council homes more than private homes which we cannot afford to buy.”

“I have been temp. accommodation for 6 y now. I am very much part of my community and I live with the constant worry that I am going to be move elsewhere because of the lack of Council homes. Please make this a priority.”

“No more big tower blocks please. Consider the effect of living on a building site on residents health. Avoid over development appears to be happening in Alton East. Consider investing in existing structures.”

“There’s a fine line between providing only council homes or allowing developers to create private housing. Some council housing should be delivered for current residents but new private housing should be built by developers to attract other workers to the area. Alternatively, a scheme for local residents who are willing to vacate their current council home in exchange for a discount in new housing developments should be offered.”

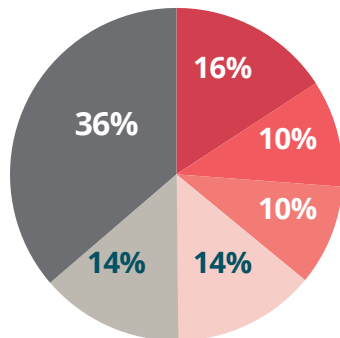
OVERALL PRIORITIES

Please rank the above topics based on their importance to you from 1-6.

6= lowest importance, 1= Highest importance

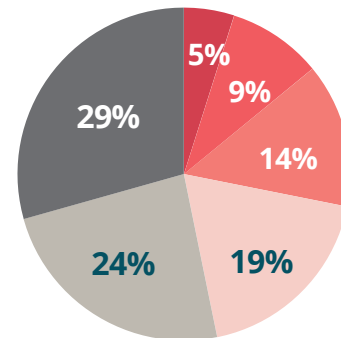


Homes



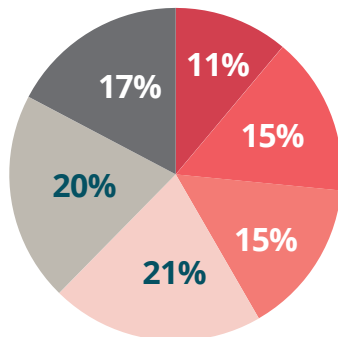
317 respondents answered this question

Neighbourhood



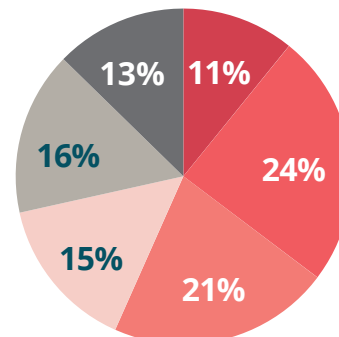
327 respondents answered this question

Environment



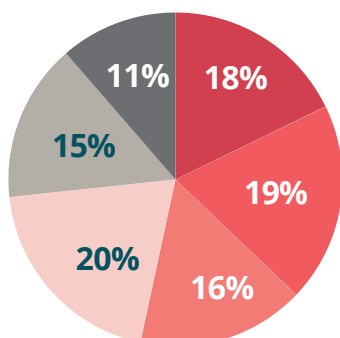
324 respondents answered this question

Community Facilities



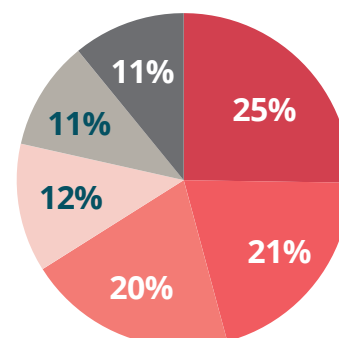
323 respondents answered this question

Accessibility



326 respondents answered this question

Economic Inclusion

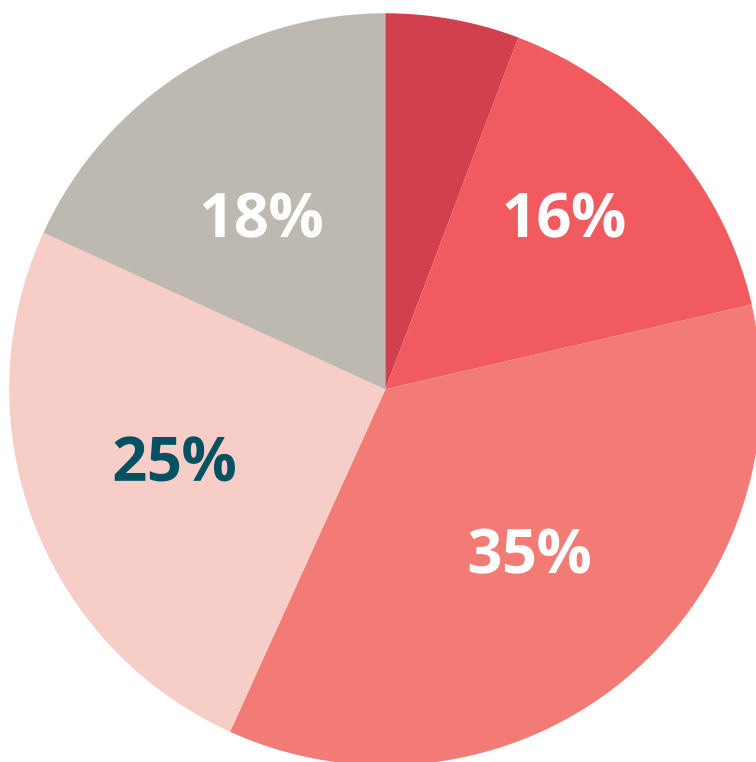


321 respondents answered this question

OVERALL SATISFACTION

What is your overall satisfaction with the estate as it currently is today?

5 = Completely satisfied, **1** = Completely unsatisfied



Common Themes from Consultation:

- Respondents expressed fatigue at years of engagement with a lack of action on improving the estate.
- As indicated in the responses on the cleanliness of the overall estate and the maintenance of blocks, respondents spoke of their frustration with estate management and the Council's decisions regarding the estate.

437 respondents answered this question

OTHER

Subcategory Comments

General or Not Directly Associated Principle Areas

82 Comments

Examples

Most common comments

- Range of comments incl. how long respondents have lived on the estate, that change is positive, or that the estate is not a nice place to live, past political decisions, and general statements about regeneration.

"The area is lovely but needs a few improvements."

"I am extremely proud of my estate I want to be able to stay at this address."

"Sadly so many homes were sold off during the 80's this has led to a shortage of homes for low incomes."

"Great community but feels run down."

"The estate is an unpleasant place to live."

"Everything is in need of regeneration."

"Improvements in all the above would put the heart back in to the Roehampton Village"

Engagement/ Planning Process

48 Comments

Examples

Most common comments

- Expressions of frustration at the length of discussion without changes on the estate
- Calls for inclusivity of placemaking moving forward

"I think I have said enough, I just hope that my words have an impact and that you all consider people that are very much part of the Roehampton community that are in temporary accommodation. I am an active member, part of the women's network, work in Roehampton, my kids do a lot of activities in Roehampton and Southfields and all we ask is for all of this to be taken into consideration when make your final plan."

"We have been promised regeneration for more than 12 years. Please do it this time. Otherwise I will be too old to enjoy this area "

"The estate has been subject to so many abortive initiatives over an extended period, that for many residents and stakeholders there will be a major credibility gulf for policymakers to overcome. It will require careful thought, consistency, and a strategic approach to placemaking to ensure community buy-in."

"This is of the essence. Please don't spend too long on this. There are already good plans drawn up by the previous lot. Don't ignore them complete based on ideological grounds. Plenty of solutions will work - get cracking and lets reinvigorate this tired estate."

OTHER

Subcategory Comments

Communication with Council

30 Comments

Most common comments

- Difficulty contacting Council or in receiving information about the estate or regeneration
- Issues with political parties approaches

Examples

“The council are very slow to do anything for us.”

“I think day-to-day running of the estate is ok, however when anything happens it takes time and searching to put things fixed. For example the pipe on the street burst a week ago and around and inside the building is still a mud pit. It is not clear who to contact for various issues.”

“It was great, still could be, but Tory council deliberately running it down to kick us out and move in people to new luxury blocks”

“I start to resent Labour for delaying this project. I am waiting for this new Alton Estate for a very long time and I fear I will never see it. I will start to vote Tory.”

“Hope now that Labour is finally in charge, W. Council will develop a people-centred plan for this lovely estate”